



a group of individual inns

Hygiene Procedures

When visiting a Deben Inn, you will no doubt notice that changes have been made to ensure the safety of our customers and teams. Following are some of the changes we have introduced to ensure a comfortable and safe visit.

- Arrival times will be scheduled to ensure sufficient-time between arrivals please try to stick to your booking time or inform us should there be an issue.
- Our tables will be sanitised after every customer.
- Our servers will be wearing masks or visors.
- We will be operating one way systems where possible in all of our pubs.
- Drinks will be served on trays to the table for customers to distribute amongst their party.
- Your server will bring your clean cutlery, condiments and any additional glass wear to your table also on a tray.
- Orders will be taken by a server for inside diners and customers are asked to refrain from going to the bar.
- We are accepting both cash and card payments but ask our customers to use contactless where possible. We will be sanitising our card machines after each use.
- We provide hand sanitizer stations around the building and we ask that customers use these on entering and exiting the building.
- Our staff will be thoroughly washing their hands after serving each table.
- Our restaurant will be laid out in accordance to government guidelines.
- We ask customers to be patient and adhere to social distancing when using both inside and outside areas.
- One person per washroom where possible
- We will be using disposable single use menus. Alternatively you can use our App to view all our menus before and during your visit or use the contactless menu QR codes around the pub..
- Food will be served to one point on your table for the customers to distribute amongst the party to limit contact with your group.
- We will have less tables both inside and out, booking is advised for our inside areas.
- We are family friendly in all of our pubs, we ask parents to be responsible for ensuring their children adhere to social distancing during your visit.
- All our pubs are dog friendly, during your visit we ask you keep dogs on leads to ensure social distancing.
- Outside diners please wait for tables to be cleared and sanitised before seating.